**Primrose Hospice & Family Support Centre**

**Person Specification**

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| **Job Title:** | **Hospice Cleaner** |

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| **Qualifications** | **Essential** | **Desirable** |
| Competent literacy & numeracy skills | **x** |  |
| NVQ Level 1 in Cleaning & Support Services |  | **x** |
| COSHH Awareness Training |  | **x** |

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| **Knowledge & Experience** | **Essential** | **Desirable** |
| Extensive experience in a similar / commercial role |  | **x** |
| Experience of cleaning / housekeeping in a healthcare setting |  | **x** |
| Experience of record keeping either paper or PC | **x** |  |
| An understanding of Health & Safety and COSHH legislation |  | **x** |

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| **Skills & Abilities** | **Essential** | **Desirable** |
| Ability to follow instructions and work to a plan | **x** |  |
| Ability to operate cleaning equipment | **x** |  |
| Ability to cope with the physical demands of the role e.g., lifting / carrying |  |  |
| Ability to take responsibility for own actions  | **x** |  |
| Willing to undertake training relevant to the role | **x** |  |

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| **Personal Attributes** | **Essential** | **Desirable** |
| Team player who is trusted and respected | **x** |  |
| Commitment to the culture, purpose and values of the Hospice | **x** |  |
| Honest, reliable, trustworthy and dedicated to the role | **x** |  |
| Empathetic nature, especially when supporting those accessing services | **x** |  |
| Self-motivated, able to show initiative and work unsupervised | **x** |  |

Primrose Hospice & Family Support Centre is committed to an equal opportunities approach in everything we do.

This means that we seek to ensure anyone connected with Primrose Hospice, from patients and families through to donors, supporters, volunteers and staff are treated fairly, appropriately and with dignity and respect.