

About Primrose Hospice

Primrose Hospice aims to work as part of a community team to support adults over the age of 18, who have been diagnosed with a life-limiting illness.

We also support their families, carers and loved ones.

The hospice works as part of a wider team of professionals, providing palliative care across North East Worcestershire.

We offer a high quality, efficient and friendly service, which responds to the needs of an individual, at every stage of their illness.

We aim to:

- provide specialist palliative care for patients with progressive, life-limiting illnesses. Our care covers physical, psychological, social and spiritual care;
- act as a key worker, ensuring patients and their families are involved in decisions concerning their care and treatment, allowing them to make informed choices;



- encourage and support patients to achieve quality in their daily living;
- support patients and their family members, both adults and children through our range of Family Support Services;
- offer bereavement support to relatives and friends of patients irrespective of age, faith and background;
- make sure patients and their family have the opportunity to discuss their chosen place of care and eventual place of death - whether at home, in hospital, in a hospice or nursing home;
- provide support for patients at various stages of their illness by the provision of counselling, information and complementary therapies.



The hospice's services are divided into the following areas:

- **Day Hospice**
- **Specialist Nurse Led Clinics**
- **Family Support Services**

To see a copy of our most recent Care Quality Commission report, please either:

- ask a member of staff
- contact the Care Quality Commission on 03000 61 61 61
- or visit www.cqc.org.uk
- or visit www.primrosehospice.org

For more information

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